



Records Management.

RETAINING THE PAST TO PROTECT THE FUTURE.

From thousands of archive boxes to even more electronic data, OpenText eDOCS copes with UEFA records of any format.

IMAGEWARE IS
A **COMPETENT**
PARTNER WHO
MASTERS THE
ART OF TRULY
LISTENING
TO CUSTOMER
NEEDS.

Nicolas Bouchet
Archivist, UEFA

THE CUSTOMER

UEFA, the Union of European Football Associations is a continental confederation of the world football governing body FIFA. From its headquarters in Nyon, UEFA represents European football, strives to safeguard its values, protect ethical standards and promote good governance. Among other things, UEFA supports 55 national football associations and maintains relations with all stakeholders involved in the European game. Since its founding in 1954, UEFA has developed into a dynamic organization with 655 employees.

THE BACKGROUND

In line with the steady increase in the regulation of data protection, UEFA recognized the need for a centralized archiving solution capable of ascertaining the integrity, availability and confidentiality of records.

Via an open tender procedure, UEFA set out to find a MoReq-compatible solution, that would centralize existing record repositories and support the records management processes in place, while complying with regulatory requirements in Switzerland and abroad. Working with and acting on behalf of Europe's national football associations, UEFA must comply with the EU General Data Protection Regulation (EU-GDPR).

**MISSION
ACCOMPLISHED:
FASTER ACCESS
TO A SECURE,
SINGLE
REPOSITORY.**

Nicolas Bouchet
Archivist, UEFA

WHY IMAGEWARE

ImageWare prevailed over the competition with OpenText eDOCS Records Management.

- ImageWare's proposal for solution came nearest to meeting UEFA's requirements based on the high-pitched MoReq, which is short for *Model Requirements for the Management of Electronic Records*.
- A nearby company with a strong customer focus and a thorough understanding of both business logic and official regulations.
- A long-standing certified OpenText partner with years of experience in document and records management.
- A financially transparent, attractive offering.

THE SOLUTION

ImageWare took time to carefully examine UEFA's setup and needs. Was it worthwhile? «Yes,» says Mr Bouchet, «The OpenText eDOCS solution that ImageWare implemented enables us to meet mandatory requirements while staying agile.

Neither regulatory nor technical challenges unsettled ImageWare. Mr Bouchet: «We felt in competent hands — from the project start through to the rollout and go-live.»

eDOCS Records Management enables UEFA to consolidate legacy content from various file servers and systems (Axiell Adlib, MS SharePoint) into a single repository. Furthermore, eDOCS can provide archival services to any physical data carrier. At UEFA these include thousands of archive boxes and even more agreements.

Customer

Union of European Football Associations (UEFA)

www.uefa.com

Industry sector

Sports

User base

550 user licenses

Solution

OpenText eDOCS
Records Management

Services

Records management
consulting, implementation
and operational support

A CENTRALIZED SOLUTION

- One single repository of record for all organizational entities.
- Management of records in any format.
- Faster access to consolidated content.

INTEGRATION

- Flexible import mechanisms to migrate records from former file repositories.
- Integration with tried-and-trusted business applications.

REGULATORY COMPLIANCE

- Dynamic access management.
- Long-term audit and retention control.
- Minimization of litigation risks.

REDUCTION IN COSTS

- Elimination of paper-based archives.
- Reduced process management costs.
- Increased productivity through the easy search and retrieval of records.

CONCLUSION

True professionals — «No matter the challenge,» concludes Mr Bouchet, «ImageWare had what it took to leap hurdles and reconcile allegedly conflicting interests. I am truly happy with our choice of partner.»